

How to change the admin password on your NETGEAR® router

Note: This password is not the password that you use to access your Wi-Fi®



STEP 1: Open any web browser and enter **192.168.1.1** or <http://www.routerlogin.net/> in the address bar. Enter the **Username (admin)** and **Password (password)** to access the router configuration page. Click on **Advance** tab.



STEP 2: Select **Set Password** under **Administration**.

STEP 3: Key in both **Old Password (password)** and **New Password**.

To be able to recover your password in future, select **Enable Password Recover** checkbox. Click **Apply** to save the changes. The new password will be needed during your next sign-in to NETGEAR® Web (Desktop) and NETGEAR® Apps (iOS & Android™).



That's it!

You should be getting wireless connectivity from your router in a few minutes.

Enjoy your super fast ViewQwest connection!

If you're unable to connect to the internet after completing the setup, or have any difficulties during the setup, please contact our setup support team at:

3102 0000 (Select technical support option)

Phone support is only available from 9am-7pm (Mon to Fri).

Kindly note that any on-site visit to your home for setup support, independent of NetLink Trust Fibre High-Loss or hardware failure, will be chargeable at \$80 per visit.

VIEWQWEST

Call us at 3102 0000 or e-mail: residential.support@viewqwest.com

Visit us at www.viewqwest.com

Suntec Store: 3 Temasek Boulevard #2-414/415, Suntec City Mall, Singapore 038983

Sim Lim Booth: 1 Rochor Canal Road, Sim Lim Square Level 1, Singapore 188504

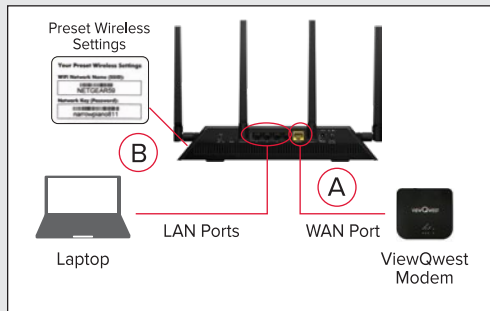
Showroom: 200 Bukit Timah Road, Singapore 229862

VQ VIEWQWEST

STEP-BY-STEP GUIDE ON HOW TO SET UP NETGEAR® ROUTER FOR WIRELESS CONNECTIVITY

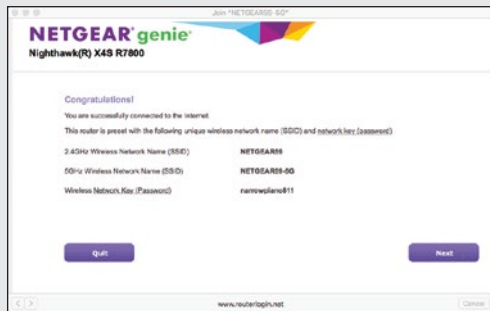
Kindly ensure that the ViewQwest modem is connected to the NETGEAR® Router before proceeding to configure your router for wireless connectivity. (Refer to ViewQwest user manual)



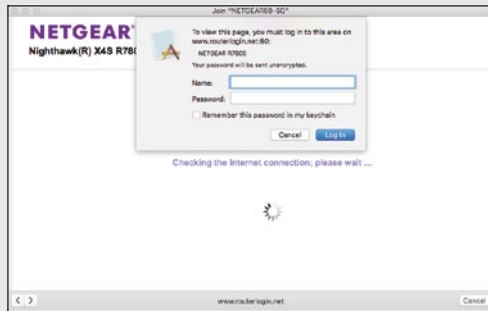


Step 1a: Connect the ViewQwest modem to the router's WAN port.

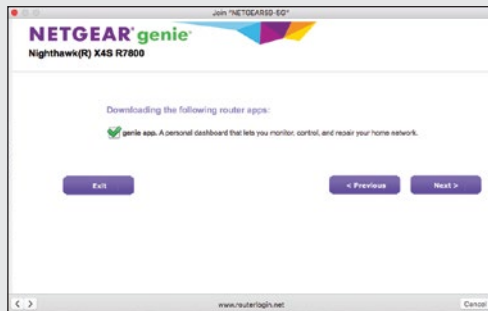
Step 1b: Connect your laptop to the router's LAN port or to the router's Wi-Fi® using the preset wireless settings found on the router.



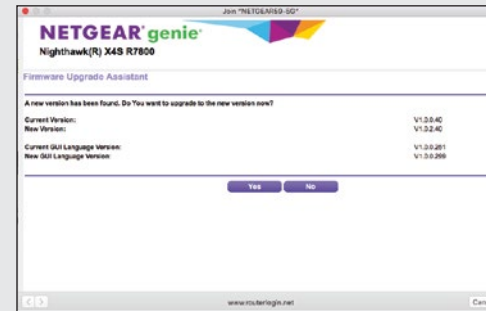
STEP 3: The internet connection and wireless connectivity will be configured automatically. **Network Name (SSID)** and **Password** will also be generated automatically for your wireless connection [You may change the Network Name (SSID) and Password later]. Click **Next** to proceed.



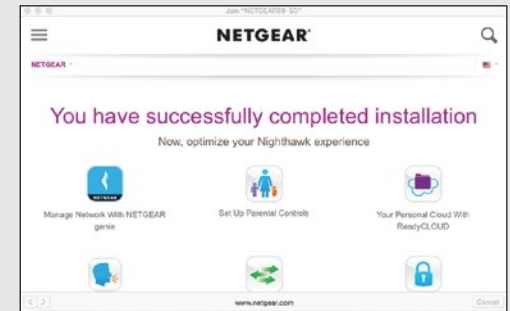
STEP 2: Enter **Username (admin)** and **Password (password)** to start NETGEAR® genie® [You may change the Password later]. If NETGEAR® genie® does not show up, open web browser and enter **192.168.1.1** or **http://www.routerlogin.net/** in the address bar.



STEP 4: Select the checkbox and click **Next** to install NETGEAR® genie® app, else click Exit to complete the setup. It is highly recommended to download NETGEAR® genie® app to monitor your home network.



STEP 5: You will be prompted to update the firmware if a new version is available. However, it is recommended to skip this step first, and proceed with the setup. You can do the update after the internet connection is successfully configured.



STEP 6: Upon successful setup, the **Completed Installation** page will appear. You are now ready to surf wirelessly with Singapore's fastest fibre broadband family!

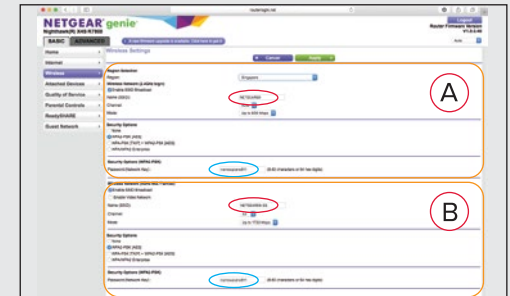
How to change Wireless Network Name (SSID) and Password



STEP 1a: Open any web browser and enter 192.168.1.1 or <http://www.routerlogin.net/> in the address bar.

STEP 1b: Enter the **Username (admin)** and **Password (password)** to access the router configuration page.

STEP 1c: Click on **Wireless** tab under **Basic** tab.



STEP 2: There will be two wireless networks [(A) **2.4GHz** and (B) **5.0GHz**] available for configuration. Key in new **Name (SSID)** and **Password (Network Key)** for each wireless network, and click **Apply** to save the changes.